Refund or Deferral Policy

To receive a refund or deferral, students must officially withdraw. Students with an F-1/F-3/J-1 visa must go to CESL Room 101, show a ticket to leave the country, and then must leave the USA immediately.

The application fee is **not refundable, transferable, or deferrable**. All fees (student services, health and tech, program and book fees) are **neither refundable nor deferrable**. There are no refunds for tutoring, Skill Intensive Workshops, customized courses, or other fees including student services, technology, health insurance, and other activity fees.

A. **Tuition Refunds.** Students who officially withdraw from CESL will receive a partial refund on tuition according to the schedule listed below. There are **no refunds** after the first week of classes of the current session. Tuition prepaid for future sessions may be refunded up to 90%.

   i. Withdrawing before the first day of class 90%
   ii. Withdrawing on the 1st day of class 50%
   iii. Withdrawing in the first week 50%
   iv. Withdrawing after the 1st week NO REFUND

Students sent by agency consultants who withdraw may incur a deduction from any refund equal to any current or future commission rates paid.

Students who do not report, register or attend by the end of the first week of class will forfeit prepaid tuition and fees.

B. **Tuition Deferrals.** Students withdrawing or changing programs prior to the end of the first week of class may defer 100% of tuition toward current or next session programs. TEFL students may defer tuition until the next TEFL program within one year. Any funds not deferred will be refunded at 90%. Deferrals not used by the following session will be forfeited.

C. **Transfer/Withdrawal.** Students withdrawing from the Intensive English Program prior to the start date to transfer to a new school without attending CESL will be subject to a $500 processing fee. Students who transfer before the completion of their first session are not eligible for tuition deferrals or future alumni or returning student promotional discounts.

Exceptions (Subject to approval of the CESL Director):

   a. Students who are denied a visa for study at CESL will receive a 100% refund of tuition only. The application fee is non-refundable. Documentation of the denial must be submitted from the US Embassy/Consulate and the I-20 returned to CESL to receive the tuition refund. Subsequent application to CESL requires all regular fees and tuition.
   b. If a course is canceled due to lack of enrollment, students have the option to transfer to another class, or all tuition and fees will automatically be deferred without penalty to the next session. To withdraw without penalty, the student must complete the withdrawal form by the end of week 2.
   c. Students who must withdraw from class due to a documented health reason may defer 50% of the tuition remaining towards future study within one year. F-1 students must return home immediately. Students must reapply with CESL and receive a new I-20 and visa to resume studies. Such students are not eligible for the “CESL Returning Student discount.”
   d. Students who withdraw from tutoring prior to the second tutoring session may receive 90% refund of tutoring tuition.

**Refund Policy** CESL gives no refunds except in documented, extenuating circumstances. Refunds are limited and only considered with submission of the Request for Withdrawal Form. All refunds must be approved by the program administrator. If a refund is granted, CESL fees (including application fee) are non-refundable. If payment was made by cash or check, refunds are processed through the University accounts payable system. Note that this process can take 4-6 weeks. Credit card refunds are processed directly by CESL via credit back to the card that was used for payment. Tuition remaining will be refunded for classes cancelled by CESL with the original receipt.
Request for Withdrawal

Date: ___________ CESL Number: ________________
Refund _____ Deferral _____

See the following pages for an explanation of the policy.
Program: IEP, EVE, Nogales, TEP, IUAP, TEFL

Student Name: ____________________________________ Immigration Status? _____F-1/F-2 ____ J-1/J-2 ____ PR/USA
Local Address: ____________________________________________________________ ZIP: ______________
Local Phone: ________________________ Email: ____________________________________________
Current Course: __________________________________________ Current Session: ____________________

Please use the space below to explain why you need to withdraw or transfer and defer or refund tuition to a future course. There will be no refunds or deferrals for partial payments. Sponsored students must have the approval of their sponsor before we can withdraw or transfer them.

If you have entered the USA with a CESL I-20 and wish to withdraw before attending CESL there is a $500.00 withdrawal and transfer processing fee payable by cash, money order, or credit card only. If you plan to transfer to another school, CESL will transfer you to the new school when payment has been made, and an admission letter and transfer form from the new school has been received. We cannot withdraw or transfer any student until all outstanding bills are paid in full. Students may be ineligible to transfer to another school in status with immigration.

Signature of the Student _____________________________ Date _____________ Coordinator Initials ___________
Admissions Office Signature ____________________________________________ Date _________
Business Office Signature ______________________________________________ Date _________
Fax to: (520) 621-9180 or send via E-mail to: cesl@email.arizona.edu

CREDIT CARD AUTHORIZATION FORM

I hereby authorize The University of Arizona to charge the total payment above (US) to my credit card. There is a $40.00 processing fee for denied credit cards. Credit card payments submitted via email will NOT be accepted.

___ MASTERCARD ____ VISA or American Express CID #________ Card # ____________________________ Expiration Date ___/___
Card holder name (Please print) __________________________________________ Card holder Signature: ____________________
Billing Address __________________________________________ Telephone ____________ Email address __________________

If you are paying by credit card, and wish to expedite your application, you may fax 520-621-9180, or email your completed application documents cesl@email.arizona.edu.

Office Use Only:

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<thead>
<tr>
<th>Date Received</th>
<th>Copy of ticket home; return CESL id card</th>
<th>Withdrawn from CESL database; adm &amp; place notify CESL staff list</th>
<th>Terminated in SEVIS</th>
<th>Sent to Accounts Payable</th>
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